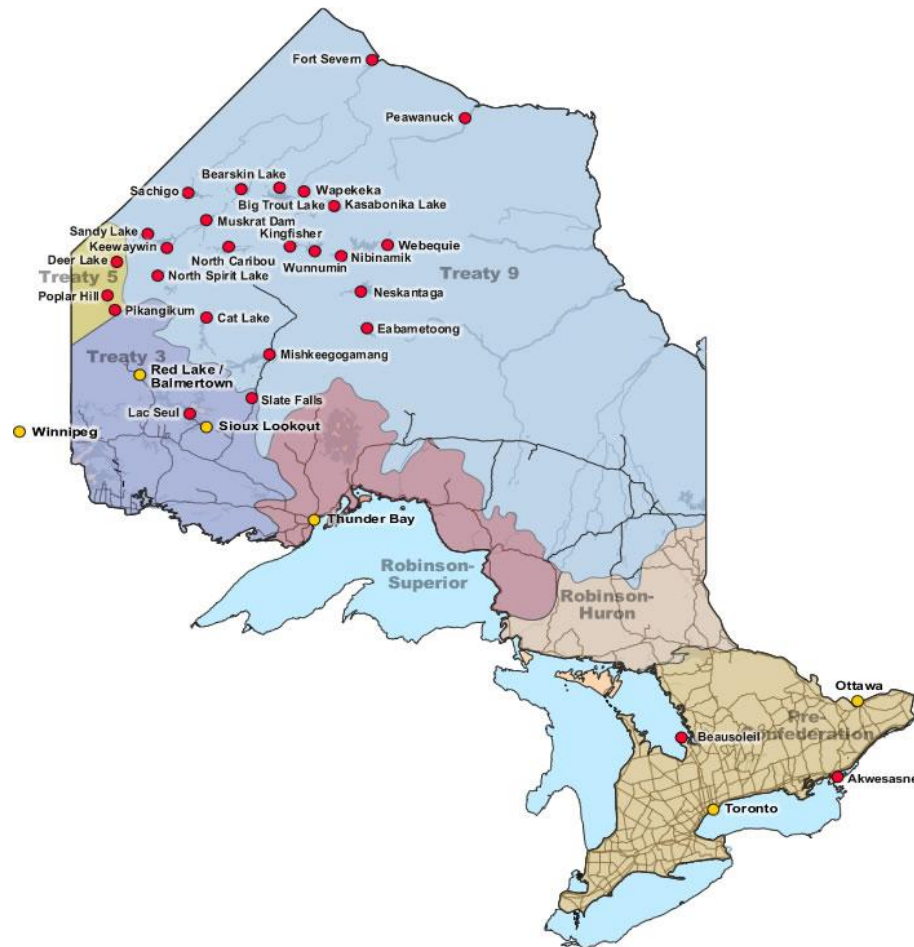


EXCELLENCE IN FIRST NATIONS TELEMEDICINE WORKSHOP

SIoux LOOKOUT
MARCH 24 , 25, & 26, 2009



MAP OF COMMUNITIES WE SERVE



WHAT IS A TELEMEDICINE INFORMATICS EDUCATOR (T.I.E)

- TO WORK THROUGH THE MANY SKILLS REQUIRED TO CERTIFY CTC'S.
- MANY CTC'S HAVE LITTLE OR NO HEALTH CARE BACK GROUND.

- **FAMILIAR THEM WITH TECHNICAL ASPECTS OF TELEMEDICINE & COMMUNICATION SKILLS**
- **COMPUTER SKILLS ARE VERY IMPORTANT TO ENSURE THAT THE CTC'S CAN COMMUNICATE & DELIVER TELEMEDICINE SERVICES SEAMLESSLY.**

WHAT IS A CTC?

- A CTC IS A COMMUNITY TELEMEDICINE COORDINATOR.
- THEY ENSURES THE DELIVERY OF HIGH QUALITY TELEMEDICINE SERVICES TO COMMUNITY MEMBERS.



- **ACT AS A PROGRAM CHAMPION**
- **DEVELOPE TELEMEDICINE INITIATIVES WITHIN THE COMMUNITY.**
- **ATTEND STAFF TRAINING AS REQUIRED TO ACHIEVE CERTIFICATION**

- ▶ **PLAN, INITIATE, IMPLEMENT, & PROVIDE SUPPORT TO MAXIMIZE LOCAL USAGE OF TELEMEDICINE.**
- ▶ **LIAISE WITH NURSING STATION, HEALTH STAFF ETC. ENSURE COMFORT LEVEL IN USING TELEMEDICINE EQUIPMENT.**
- ▶ **CREATE & IMPLEMENT CONFIDENTIALITY GUIDELINES FOR TELEMEDICINE USAGE.**

PRIVACY AND CONFIDENTIALITY

- ▶ **CONFIDENTIALITY IS ESSENTIAL FOR TELEMEDICINE SESSIONS.**
- ▶ **REVIEWING THE EXPECTATIONS AT THE ONSET OF TRAINING WILL REINFORCE THIS CONCEPT.**
- ▶ **MUST BE AWARE OF THE IMPORTANCE OF RESPECTING A PATIENT'S RIGHT TO PRIVACY & CONFIDENTIALITY.**

HEALTH CARE SKILLS CHECKLIST

- ▶ **IT IS IMPORTANT THAT THE CTC'S HAVE THE BASIC ASSESSMENT SKILLS EXPECTED OF FRONT LINE HEALTH CARE WORKERS IN THE NORTH.**
- ▶ **AS THE CTC'S WORK THROUGH THE SKILLS, THEY WILL BECOME FAMILIAR WITH NORMAL HEALTH FINDINGS AND RECOGNIZE MEDICAL TERMINOLOGY.**

- ▶ **IT IS IMPORTANT TO REINFORCE THAT THE REVIEW OF THESE SKILLS IN NO WAY ALLOWS THE CTC'S TO INDEPENDENTLY PROVIDE HEALTH ASSESSMENTS.**
- ▶ **PERFORM OTHER DUTIES AS REQUIRED BY THE SUPERVISOR, AND ALL DUTIES ASSIGNED BY THE CHIEF AND COUNCIL.**

TOPICS TO BE COVERED INCLUDE

- ▶ OVERVIEW OF WORKSTATION
- ▶ REMOTE CONTROL USE
- ▶ PATIENT EXAM CAMERA
- ▶ ENT SCOPE
- ▶ STETHOSCOPE
- ▶ ELMO
- ▶ TROUBLESHOOTING TIPS
- ▶ MAKING VIDEO CONFERENCING CALLS

MATERIALS THAT IS SENT UP NORTH

- HEADPHONES
- RADIOS
- DIGITAL CAMERAS
- PROTOCOL MANUELS
- LAMINATEDED POSTERS
- SIGNS OF SITE
- BOOK OF HUMAN BODY
- COMPUTERS
- LAPTOPS IF NEEDED
- OFFICE SUPPLIES
- PRINTERS
- CALENDERS
- DAY PLANNERS

2009 CTC GRADUATION CEREMONY



GRADUATES OF 2009 CTC'S

