

# KO Telemedicine

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First Nations Leadership in  
Telemedicine

Current Challenges and Lessons  
Learned

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# Program Objectives

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## **Increase Access**

- Equalization of health care for First Nations
- Positive impacts to health status

## **Program Service and Support**

- Support Health Canada and Provincial programs to deliver and support services to First Nations
- Understand video conferencing needs within specific Health Programs

## **Sustainability**

- Ensure program is efficient, innovative and responsive to both community and government requirements

## **Community Directed**

- Supports community owned broadband
- Supports community Priorities

# FN Leadership Model

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## Community Based

- FN own equipment
- CTC in each community
- CTC employed by Band

## FN Direction

- FN Advisory Committee
- FN Management and Board
- Direction from Band Council Resolutions

## Capacity Building

- Team Leaders from communities
- Specially trained CTCs
- Assist in administration and community engagement

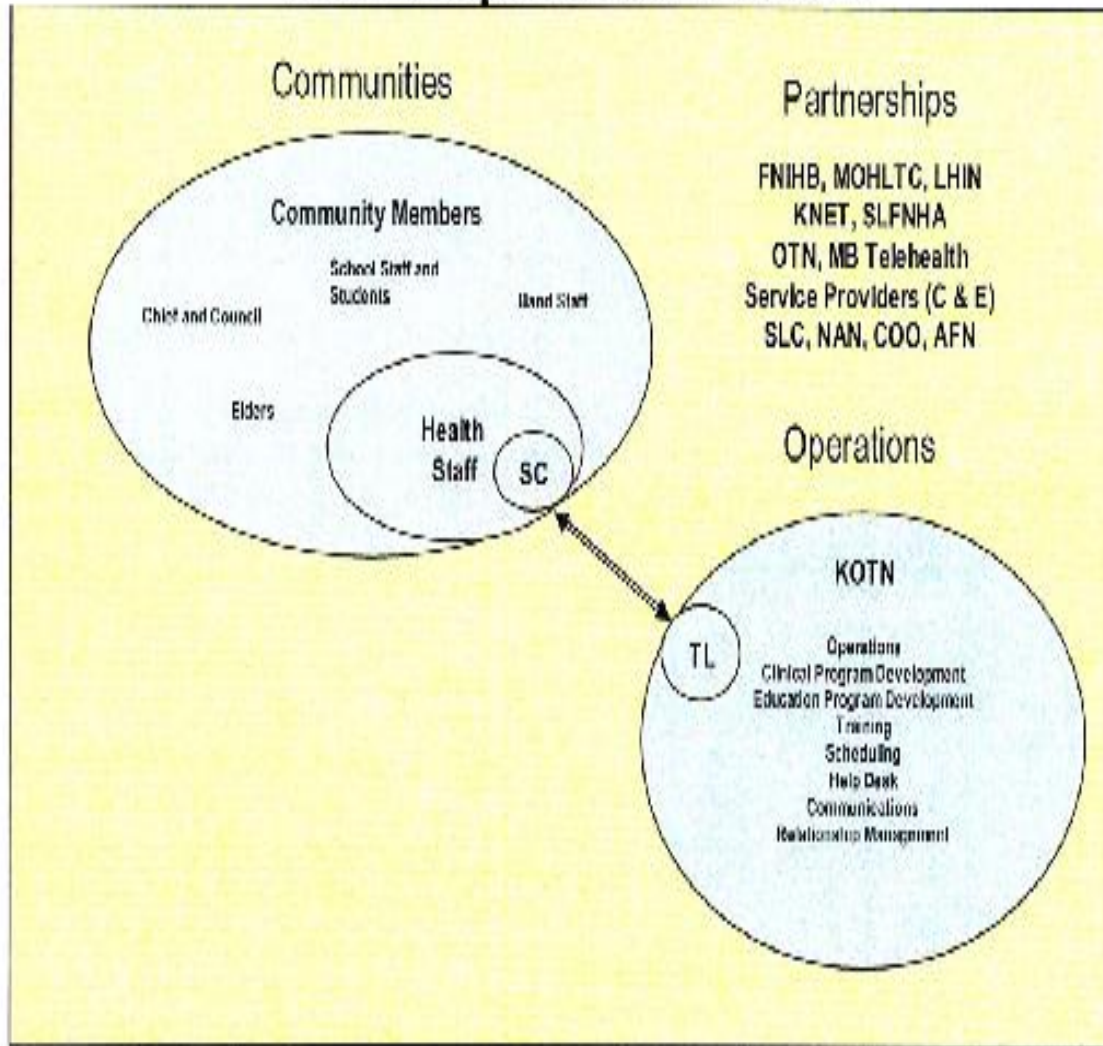
# Capacity Building...



- KOTM has grown from 5 to 26 remote sites over the last 4 years
- The Regional Telemedicine Coordinator (RTC) is responsible for “functional supervision” of the Community Site Coordinators
- With 27 sites, the RTC could no longer keep up with the daily needs of the communities



# KOTN Operational Model



CTCs were divided into 5 groups by Tribal Council

CTCs applied for the added role of Team Leader

## Team Leaders Role

- Engagement of Health Directors
- CTC Certification
- Technical assistance
- Employee orientation and evaluation
- Program Communications
- Admin support such as time off, time sheets, etc

# Community Agreements – roles and responsibilities

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## **KOTM**

- Operations
- Common Services (scheduling/helpdesk)
- Privacy and Confidentiality
- Staffing
- Training and Professional Develop't
- Equipment
- Network
- Sustainability

# Communities

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- Staff hiring and supervision
- Facilities
- Transportation
- Technical support
- Sustainability



# First Nations Advisory Committee

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- Comprised of Community Health Directors
- Meet quarterly via videoconferences
- Annual face to face (funding permitting)
- Team Leaders also attend Tribal Council Health Meetings
- Provide direction to Program Manager and Community Engagement Coordinator

# Community Engagement Coordinator

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- Provides recommendations on program objectives and direction
- Talks to Leadership “one-on-one”
- Attends Chief’s meetings with Program Manager
- KO Chiefs, NishNawbe Aski Chiefs, Chiefs of Ontario and Assembly of First Nations gatherings
- KOTM has presented many resolutions at gatherings in support of FN leadership in Telemedicine



# Future Directions

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- NAN Expansion Proposal
- Integration with regional eHealth initiatives
- Support and engage other First Nations
- Work with Chiefs of Ontario on a regional model of FN Telemedicine
- Demonstrate sustainable model of FN Telemedicine

# Miigwetch!

